Student Complaint Information by State and Agency

June 2021 update

Villanova University provides students and prospect/425610769696948 WhtaBT/1ff1bf12haffibf12h

For information on filing a complaint with the Middle States Commission on Higher Education, please visit https://www.msche.org/complaints/. The Commission expects individuals to attempt to resolve the issue to ough the inditution's own published grievance procedures prior to submitting a complaint the Commission. For information regarding filing pompaints with State approval or other licensing agencies please see

Distance Education:

Villanova University is committed to offering courses and programs to a geographically diverse population of El

State	Agency Name	Link to and/or Information about Complaint Process- (for in-state complaints and activities outside of SARA)
Alabama	Alabama Commission on Higher	

Indiana	Indiana	https://www.in.gov/dwd/2731.htm
	Department of	
	Workforce	
	Development	
	Indiana	https://www.in.gov/che/2744.htm
	Commission on	
	Proprietary	
	Education	
lowa	Iowa College	https://www.iowacollegeaid.gov/StudentComplaintForm
	Student Aid	
	Commission	
Kansas	Kansas Board	https://www.kansasregents.org/academic_affairs/private_out_of_state/complain
	of Regents	t_process

Michigan	Michigan	https://www.michigan.gov/documents/lara/Post-
	Department of	Secondary_Student_Complaints_498839_7.pdf
	Licensing and	
	Regulatory	
	Affairs	
Minnesota	Minnesota	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
	Office of	
	Higher	
	Education	
Mississippi	Mississippi	http://www.mississippi.edu/mcca/student_complaint_process.asp
	Commission on	
	College	
	Accreditation	
	Commission on	
	Proprietary	https://nc-sara.org/agency/mississippi-commission-proprietary-school-and-
	School and	college-registration (Topic 8)
	College	
	Registration	
Missouri	Missouri	https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-
	Department of	reviseddraft.pdf
	Higher	
	Education	
Montana	Montana	http://www.mus.edu/MUS-statement-of-complaint-process.asp
	University	
	System,	
	Montana Board	
	of Regents	
Nebraska	Nebraska	https://www.education.ne.gov/wp-
	Department of	content/uploads/2017/07/PPCS_Complaint-form.pdf
	Education,	
	Private	
	Postsecondary	
	Career Schools	
	Nebraska	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
	Coordinating	
	Commission for	
	Postsecondary	
	Education	
Nevada	Nevada	
	Commission on	
	Postsecondary	
	Education	

New breev	New Jersey	http://lwd.state.nj.us/labor/lwdhome/coei/teu.html
New Jersey	•	Thtp://www.state.nj.us/labor/iwwhome/ coei/iteu.ntmi
	Department of Labor and	
	Workforce	
	Development,	
	Center for	
	Occupational	
	Employment Information	
	Office of the	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
	Secretary of	
	Higher	
	Education	
New Mexico	New Mexico	http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx
	Higher	
	Education	
	Department	
	Office of	
New York	College and	http://www.nysed.gov/college-university-evaluation/filing-complaint-about-
	University	college-or-university
	Evaluation	
	Adult Career	http://www.acces.nysed.gov/bpss/student-rights
	and Continuing	
	Ed. Services	
North Carolina	The University	
	of North	https://studentcomplaints.northcarolina.edu/
	Carolina Board	
	of Governors	
	The North	https://www.nccommunitycolleges.edu/proprietary-schools
	Carolina	
	Community	
	College System	
	(Office of	
	Proprietary	
	School	
	Services)	
North Dakota	North Dakota	https://www.nd.gov/cte/private-post-inst/
	State Board for	
	Career and	
	Career and Technical	
	Technical	https://ndus.edu/state-authorization-sara/
	Technical Education North Dakota	https://ndus.edu/state-authorization-sara/
	Technical Education North Dakota University	https://ndus.edu/state-authorization-sara/
Northern	Technical Education North Dakota	https://ndus.edu/state-authorization-sara/ unknown
Northern Mariana	Technical Education North Dakota University	
	Technical Education North Dakota University	

Oklahoma

Oklahoma State Regents for Higher Education

Texas	Texas Higher Education Coordinating	https://www.highered.texas.gov/links/student-complaints/
U.S. Virgin Islands	Board	Unknown
Utah	Utah Division of Consumer Protection	http://consumerprotection.utah.gov/complaints/index.html
Vermont	Vermont State Board of Education	https://education.vermont.gov/documents/postsecondary-program-complaint- resolution
Virginia	Private & Out- of-State Postsecondary Education, State Council of Higher Education for Virginia	http://schev.edu/index/students-and-parents/resources/student-complaints
Washington	Washington Student Achievement Council	https://www.wsac.wa.gov/student-complaints
	Washington Workforce Training and Educ. Coord. Board	https://www.wtb.wa.gov/private-career-schools/school-complaints/
West Virginia	WV Higher Educ. Policy Commission	https://www.wvhepc.edu/wp-content/uploads/2019/07/Student- Complaint-Process.pdf
	WV Council for Community & Technical College Education	https://www.wvhepc.edu/wp-content/uploads/2019/07/Student- Complaint-Process.pdf
Wisconsin	Wisconsin Educational Approval Board	https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx
Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/

Educational Technologies) State Authorization Network. SHEEO and WCET collaborated in directing the work of NCHEMS (National Center for Higher Education Management Systems) in gathering, updating, and compiling the information.